



COVID-19 Policy

During the current coronavirus pandemic, Staats Plumbing will remain open for as long as we are still classified as an essential business. We are instating new policies to keep our customers and employees safe as we adjust to the new guidelines set forth by the Governor's office and Ohio Department of Health.

We have added these additional steps to help protect our customers and employees

- If an employee has a temperature of 100.4 degrees or higher and/or is showing signs of illness, they are asked to not report to work until they are symptom free without the assistance of fever-reducing medicine.
- All employees will take their temperature to check for fever each morning upon arriving at the office. If an employee has a temperature of 100.4 degrees or higher and/or showing any signs of illness, they will be sent home until they have no temperature and are symptom free.
- We will ask our customers upon scheduling and also confirming any inside jobs (typically the business day prior to appointment) if anyone in the house has been sick or showing any signs of sickness. If yes, we will ask to reschedule once everyone is feeling symptom free.
- We ask our customers to allow our plumbers to wash their hands upon arrival and completion of each job when we are required to enter your home.
- If customers prefer, our plumbers can wear latex gloves while working inside the home or business.

We ask that you please call us to reschedule if anyone in your house is sick or showing any signs of illness. We are a small business and are trying to accommodate everyone we can. There may come a time when we must prioritize jobs. If you have a backflow device that is inside your home and would like to wait until after this pandemic is over, please notify us and we can contact your water department and ask for an extension.